



## **JOB DESCRIPTION**

### **Field Service Technician**

#### **SUMMARY**

Field Service Technician for M|MBR Systems, LLC. Provides remote and onsite support for membrane bioreactors (MBRs); an advanced wastewater treatment technology. Types of support can include but are not limited to plant commissioning, operator training, warranty service, troubleshooting, R&D, and operational data monitoring and analysis. Our team values a healthy work-life balance and is always looking for ways to innovate.

#### **WORKING ENVIRONMENT**

- 25-50% office atmosphere, flexible hours, some working from home.
- 50-75% travel (jobsites and operating plants).

#### **RESPONSIBILITIES & EXPECTATIONS**

- Provides miscellaneous technical support for plant commissioning, operator training, warranty commitments, and R&D (including but not limited to programming, electrical, biological process, mechanical, hydraulic and structural issues).
- Performs field service for plant commissioning, operator training, warranty commitments, and process development.
- Troubleshoots customer issues remotely including integration and controls issues.
- Provides written and photographic documentation of relevant activities including all measurements, inspections, and tests.
- Notes and corrects any deviations from project scope and takes proactive steps to ensure that specifications/objectives are met.

#### **REQUIRED/RECOMMENDED SKILLS & COMPETENCIES**

- B.S. degree in an engineering discipline with 5+ years of relevant experience, or equivalent combination of education and experience.
- 5+ years working with MBR technology. Some wastewater knowledge is required.
- Proficiency with electrical control systems, control panels, and PLC programming.
- Ability to operate and troubleshoot RSLogix and Wonderware software packages.
- Working knowledge of applicable codes, industry standards, safety, and quality control procedures.
- Sharp and tactful verbal and written communication, and interpersonal skills.
- Ability to read and interpret mechanical, civil, and schematic drawings.
- Experienced with manufacturing, fabrication, assembly, and field erection methods and practices.



- Capacity to diagnose equipment malfunctions and make correct decisions to repair or modify equipment and processes with little assistance.
- Familiar with email, word processing, spreadsheet, presentation, and database applications in Microsoft and Google platforms.
- Walking, climbing stairs, climbing on or around equipment, sitting, standing, bending, reaching, and lifting (50 lbs) will be required at times.

## **BENEFITS OF EMPLOYMENT**

- Competitive salary and benefits, including 401K and medical, dental, and vision insurance for employees and their families.
- Paid vacation is available, commensurate with experience.
- All MMBR employees are also owners of our business. Their voice is heard, and they benefit from our success.
- Schedules are flexible and working from your home is available.
- Relaxed company culture, with easy access to share your successes and/or express your concerns to top management